Luxe Harmony Real Estate manages the

website https://www.reluxeharmony.com

The utilization of your data is for the purpose of enhancing and delivering the Service. Your agreement to this policy is implied by your use of the Service, signifying your consent to the gathering and utilization of information as outlined herein.

This page communicates our principles concerning the acquisition, utilization, and disclosure of personal data when engaging with our Service, and it elucidates the choices available to you in connection with that data.

Collection and Utilization of Information

We gather various types of information for diverse reasons with the aim of enhancing and delivering an optimised service to you.

Categories of Collected Data

Personal Information

During your use of our Service, we may request certain personal information that enables us to contact or identify you ("Personal Data"). This may encompass, but is not limited to:

- Email address
- First name and last name
- Phone number

Cookies and Usage Data

<u>Usage Data</u>

We also gather data on how the Service is connected and utilized ("Usage Data"). This may involve information such as your computer's Internet Protocol address (e.g., IP address), browser type, browser version, the specific pages of our Service visited by you, the date and time of your visit, the duration spent on those pages, unique device identifiers, and additional diagnostic data.

We employ cookies and comparable tracking technologies to monitor activity on our Service and retain specific information. Cookies are files containing a small amount of data, including an anonymous unique identifier. These files are sent to your browser from a website and kept in your device. Additionally, tracking technologies such as beacons, tags, and scripts are utilized to gather and monitor information, contributing to the enhancement and analysis of our Service. You have the option to configure your browser to reject all cookies or to notify you when a cookie is being sent. Please note that if you choose not to accept cookies, some parts of our Service may be inaccessible.

Examples of Cookies Utilized:

Session Cookies: Employed to facilitate the operation of our Service.

Preference Cookies: Utilized to retain your preferences and diverse settings.

Security Cookies: Deployed for security purposes.

Data Usage

Luxe Harmony Real Estate employs the gathered data for diverse objectives, including:

Service Provision: Ensuring the delivery and upkeep of the Service.

Notification: Informing you about alterations to our Service.

Interactive Features: Allowing your participation in interactive features of our Service as per your preference.

Customer Care: Providing customer support and care services.

Analysis and Improvement: Offering analysis and valuable information to enhance and improve the Service.

Usage Monitoring: Observing the usage patterns of the Service.

Technical Issue Management: Identifying, preventing, and addressing technical issues.

Transfer of Data

Your information, including Personal Data, may be transferred to and stored on computers located outside of your state, province, country, or other governmental jurisdiction. In such locations, data protection laws may vary from those applicable in your jurisdiction. If you are situated outside the United Arab Emirates and choose to share information with us, please note that we transfer the data, including Personal Data, to the United Arab Emirates for processing.

By consenting to this Privacy Policy and subsequently submitting such information, you indicate your agreement to the data transfer. Luxe Harmony Real Estate will implement all reasonable measures to ensure the secure and compliant treatment of your data aligned with this Privacy Policy.

No transfer of your Personal Data will occur to an organization or country unless sufficient measures have been established, encompassing the security of your data and other personal information.

Data Disclosure

Legal Obligations

Luxe Harmony Real Estate may reveal your Personal Data when it believes, genuinely, that such action is needed to:

Comply with a legal obligation

Safeguard and defend the rights or property of Luxe Harmony Real Estate Prevent or investigate potential wrongdoing related to the Service

Ensure the personal safety of Service users or the public Safeguard against legal liability

Data Security

While we prioritize the security of your data, it's essential to acknowledge that no method of transmission over the Internet or electronic storage is entirely secure. Despite our efforts to employ commercially reasonable measures to safeguard your Personal Data, we cannot ensure its complete security.

Service Providers

We might engage third-party companies and individuals (referred to as "Service Providers") to support our Service, deliver the Service on our behalf, perform services related to the Service, or assist us in analyzing how our Service is utilized. These third parties are granted access to your Personal Data solely for the purpose of executing these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We might enlist the services of third-party Service Providers to observe and assess the utilization of our Service.

Google Analytics

Google Analytics is a web analytics service provided by Google that monitors and reports on website traffic. Google utilizes the data to observe and track the usage of our Service. This

information is shared with other Google services. Google may employ the accumulated data to contextualize and personalize advertisements within its advertising network. If you wish to opt-out and prevent your activity on the Service from being shared with Google Analytics, you can install the Google Analytics opt-out browser add-on. This add-on restricts the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from transmitting information about visit activities to Google Analytics. For further details on Google's privacy practices, please refer to the Google Privacy & Terms web page: https://policies.google.com/privacy

Links to External Sites

Within our Service, there may be links to sites not operated by us. Clicking on a third-party link will redirect you to the respective third party's site. We strongly recommend reviewing the Privacy Policy of each site you visit. We lack control and bear no responsibility for the content, privacy policies, or practices of any third-party sites or services.

Privacy of Minors

Our Service is not intended for individuals under the age of 18 ("Children"). We refrain from intentionally gathering personally identifiable information from individuals under the age of 18. If you are a parent or guardian and discover that your child has supplied us with Personal Data, please get in touch with us. If we discover that we have gathered Personal Data from children without verified parental consent, we will take measures to delete that information from our servers.

Updates to This Privacy Policy

Our Privacy Policy may undergo periodic updates. We will inform you of any modifications by publishing the revised Privacy Policy on this page. In advance of the changes taking effect, we will notify you via email and/or through a conspicuous notice on our Service. The "effective date" at the top of this Privacy Policy will be revised. We recommend reviewing this Privacy Policy regularly for any alterations. Changes to this Privacy Policy become effective upon their posting on this page.

Contact Us

Should you have any inquiries regarding this Privacy Policy, kindly reach out to us at:

By email: info@reluxeharmony.com

By visiting this page on our

website: https://www.reluxeharmony.com/privacy-policy

Call/Whatsapp: +971 5 8232 6059